

# MA in Humanitarian Assistance & Crisis Management

## 2026/2027

### DEAR PROSPECTIVE STUDENT:

Thank you for your interest in the SIT Graduate Institute program Master of Arts in Humanitarian Assistance and Crisis Management! I would also like to take this opportunity to share with you some important information about the program and to answer some of your questions regarding what to expect.

### YOUR HUMANITARIAN ASSISTANCE FACULTY

My name is Bayan Abdulhaq. I am a Jordanian national and I hold a PhD in Pharmaceutical Sciences from Kings College London KCL/University of London. Additionally, I have an MSc in Pharmaceutical Analysis and Quality Control from the same university and a BSc in Pharmacy from the University of Jordan. I have taught at the Faculty of Pharmacy at University of Jordan and Petra University and worked as a community pharmacist and medical affairs manager for pharmaceutical industry. I am an associate professor at SIT and my research interests are focused on psychiatric medicine and refugee health and wellbeing.

As the program chair, my role is to coordinate all administrative and academic aspects of the program and to facilitate your learning in collaboration with a network of faculty and staff in Jordan, Morocco, and the US to ensure that you have outstanding learning opportunities and cultural experiences.

### ACADEMIC AND GENERAL EXPECTATIONS OF STUDENTS

This global humanitarian assistance master has been conceived to build on SIT's expertise in experiential-based learning and hands-on training in global settings to provide you with the knowledge and skills to lead principled, effective, and innovative humanitarian action. Although, your base studies will be in the classroom, you will learn directly from practice-based activities and project relating to humanitarian assistance and crisis management in aid and beneficiary communities. In this respect, it is important to emphasize that to make the most out of the experiential learning opportunities throughout the whole program, you need to be engaged and actively involved in your learning, through reflective practice, analysis, and synthesis of your experiences on the individual and group levels.

Furthermore, the program provides a comparative approach to models of relief administration and crisis management which will enhance critical analysis skills and understanding of the role and impact of the political, legal, social, and economic contexts relating to humanitarian aid.

Finally, it is crucial to point to the importance of investing on the global nature of the program to hone your cultural competence and collaborative relationships, critical enablers to work across different cultural and social contexts. This is crucially important to develop a career in the field of humanitarian relief and crisis management. To this end, you must be flexible, open-minded, and willing to challenge your comfort zones, and adopt some new habits that may seem inconvenient, but which will enable you to better interact with and respect local realities.

## RECOMMENDED READINGS

To enable you to make the most of your time with SIT, we strongly advise you to begin now to monitor local and international media coverage of the countries and regions of your program. To get started you can access your recommended – but, not required – readings below. You can find most of them online, or at your local library.

RELIEFWEB: [Informing Humanitarians Worldwide](#)

THE SPHERE HANDBOOK: [The Humanitarian Charter and Minimum Standards in Humanitarian Response](#)

UNHCR: [The UN Refugee Agency](#)

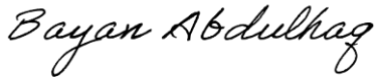
UNRWA: [United Nations Relief and Works Agency for Palestine Refugees in the Near East](#)

UNDERSTANDING THE HUMANITARIAN WORLD: [About the Book](#)

In closing, I know that pursuing your master's degree involves a huge investment of time and money. To that end, I want to emphasize that my colleagues and I are very excited to begin collaborating with you and supporting your professional development journey.

I wish you all the best as you make your decision about joining the SIT Graduate Institute's Master of Arts in Humanitarian Assistance and Crisis Management.

Sincerely,



Bayan Abdulhaq, PhD